## **APPENDIX D**

## AGENCY RESPONSE TO DRAFT REPORT

U.S. Department of Labor

Assistant Secretary for Employment Standards Washington, D.C. 20210



SEP 2 9 2006

MEMORANDUM FOR ELLIOT P. LEWIS

Assistant Inspector General

for Audit

FROM:

VICTORIA A. LIPNIC

SUBJECT:

OWCP Nurse Intervention Program-Licensing and

Confidential Procedures for Contract Nurses

Draft Report No. 02-06-207-04-431

This responds to your September 18, 2006 memorandum requesting comments on the subject draft audit report. The audit was conducted in response to a complaint received by the OIG hotline that alleged non-compliance with nurse licensure policies and unnecessary access to confidential medical records. The OIG found OWCP generally had procedures for documenting contract nurse licenses and restricting access to medical records in claimant files. It was further found that these procedures need to be strengthened to improve controls for the Nurse Intervention Program. Our response to the findings and recommendations is as follows:

## Recommendations

- Establish and implement policies and procedures for verification of licenses to determine renewal and good standing at regular intervals for its contract nurses.
- Establish practices to clearly and consistently communicate with claimants delineating their responsibilities so that contract nurses do not have unnecessary access to confidential medical records.

## Agency Response

ESA concurs with the findings and recommendations. Procedures are being developed to address the concerns and will be provided under separate cover by October 31, 2006.

If you have any questions concerning this response, please contact Rose Broadwater of my staff on 693-0285.